

RESA
Capability Solutions




Touchstone Pulse provides evidence based insight into your workforce to assist in creating more engaged, productive and safe employees.

Elements addressed and reported on:

1. Purposeful Work
2. Management and Performance
3. Working Environment
4. Development Culture
5. Leadership and Vision
6. Efficiency
7. Wellbeing

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Resources and Engineering Skills Alliance



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RESA - Resources and Engineering Skills Alliance



Touchstone
Pulse

Touchstone Pulse is a brand new independent way to monitor employee engagement and wellbeing, allowing near real-time feedback from your workforce. The pulse survey, administered via an easy to use app, generates key data which is analyzed to inform company strategies for improving engagement and job satisfaction.

Objectives

Touchstone Pulse allows companies to:

1. monitor employee job satisfaction over time
2. measure the impact of changes to strategy on your workforce
3. have insight into employee wellbeing
4. identify areas for improvement
5. target workforce strategies to specific areas
6. address common employee concerns

Methodology

Employees that are engaged in their work with positive wellbeing are **more productive and safer employees**. Using research conducted by an Organisational Psychologist RESA has identified key elements that directly impact employee levels of engagement and wellbeing.

The Touchstone Pulse, developed with organisational psychologists and workforce experts, measures employee satisfaction and opinion across 7 key workforce elements allowing companies to understand and improve employee engagement and wellbeing.

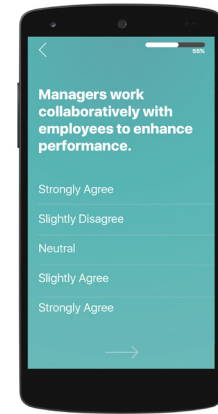
The innovative Touchstone Pulse is designed for ease of use and with employee confidentiality in mind, and will allow users to quickly and easily respond to targeted workforce questions.

Data collection

Touchstone collects employee data via a pulse app. The app is easy to install and use on Android and iOS and adheres to required data collection and privacy policies.

The app:

- is simple to set-up and use
- is completed monthly by employees
- randomly assigns a range of simple questions to answer based on leading organisational psychology
- allows the collection of demographic data, enabling custom reporting
- provides employee assistance links and customisable links to company resources, such as a EAP
- tracks employee survey completions and generates notifications
- gives employees a meaningful channel of communication



Touchstone Workforce Engagement Analysis: monitoring your company pulse

Reporting

The Touchstone Workforce Engagement Analysis report provides a near real time snapshot of employee engagement and wellbeing, reporting on:

- key workforce element scores in comparison to established benchmarks
- specific sub elements, enabling targeted strategies
- percentile benchmarks ranking companies against like industries

Key defined elements addressed in the report include:

1. Purposeful work
2. Management and performance
3. Working environment
4. Development culture
5. Leadership and Vision
6. Efficiency
7. Wellbeing

Report customisation is available, results can also be broken down by key employee characteristics and demographics, including work conditions, job classifications, age range, gender and indigenous status.

The Touchstone Workforce Engagement Analysis report gives you the knowledge you need to support and build an efficient, productive, safe and happy workforce to achieve your business goals.

Find out more at www.touchstonepulse.com.au

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